

Consumer Disclosure Form for Marketing Net Energy Billing Kilowatt-Hour Credit Projects to Residential Customers in Maine

Please make sure to read all of this material as well as any additional material including your contract, disclosures, and other material provided by your project sponsor carefully so that you will fully understand your rights, obligations, and risks before signing any agreement. You may also find additional information about this program and other programs that may be available to you at <https://www.maine.gov/mpuc/electricity/renewables/>.

In 2019, the Maine legislature passed legislation to encourage the development of community solar and other small renewable energy projects by allowing Maine electricity consumers to share in the costs and benefits of such renewable projects. One of the programs established by the legislature is the **Shared Net Energy Billing Program**.

Under this program, an electricity consumer may make an arrangement to share in (or “subscribe to”) a portion of a community solar or other small renewable generation project. The consumer’s portion of the output of this project will be reflected as a **kWh credit** on the consumer’s monthly electricity bill.

You have received this document because a project sponsor, Novel Energy Solutions L.L.C., is marketing a share of such a **Shared Net Energy Billing** project to you.

This document outlines some of the project information, contract terms and general risks and rewards of the arrangement being offered, but does not include many of the details of the proposed arrangement, or the potential risks and rewards based on your specific usage. **Additional details will be provided to you by your project sponsor in a customized disclosure of the specific risks and rewards to you and in the details of the proposed contract covering the terms of the arrangement.**

1. Project Description

The project you are offered is a **solar** facility of **2 MW**, with a total annual estimated output of **2.5 MW**, located in **Mars Hill, Maine**. It is expected to go into service between **October 2023 to April 2024**.

2. General Description of Terms of Subscription

- You are being offered a **0.25%** share of the project’s output for a term of **20 years**.
- Under this arrangement, you would receive a **kilowatt-hour credit** on your monthly electricity bill based on your share the output of the project and the rates set annually by the PUC for this program. The current average rate by the PUC for a residential household is **\$0.242** per kWh. At this current rate, the estimated value of this credit is approximately **\$188.49** per month based on an assumption that your share of the project produces approximately **821 kWh** per month. This value will change with variations in electricity rates and the project’s output. **Note: You should not subscribe to a project share that produces more kWhs than your average kWh usage as any unused dollar credits will expire after 12 months.**
- You would pay an up-front amount of **\$0**.
- You would pay a **monthly** fee of **85%** of the value per dollar credit that you receive on your monthly electric bill.
- Your **monthly** fee **will not** increase over the term of your contract.
- You would be responsible for additional project costs related to: none.
- At the end of the contract term, the contract will terminate.
- If you fail to make payments, you will be charged interest on your late payment at a rate of eight percent (8%) per annum (and if less than eight percent (8%) per annum, the maximum rate permitted by law) from the invoice due date until NES receives payment. If you fail to make payment and such failure continues for a period of forty-five (45) days, NES may terminate this agreement and take other action to enforce its rights.
- If you move within your utility’s service territory, there is no fee to transfer your address.
- If you share your project with other customers, you may sell or transfer your share to anyone else in your utility’s service territory that is qualified to participate in this program.
- You **may** cancel this contract. If you cancel this contract, a fee may apply.
- You **are not** entitled to the Renewable Energy Credits (RECs) associated with this project. (See Additional Project Information section below for more information on RECs).
- **Additional terms will apply and will be provided in subsequent disclosures and your contract.**

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3. Additional Program Information

- The amount of your dollar credits you receive will vary based on the amount of energy produced by your project in any given month.
- You will not receive a credit until the project begins generating.
- You should choose a project share that is roughly equal or below your electricity usage as any unused credits will expire after 12 months.
- If you move from your utility's service territory, you will no longer be eligible to receive bill credits associated with the project.
- The project you are participating in uses a renewable fuel or technology pursuant to Title 35-A §3210(2)(B-3) of Maine statute. All renewable generation have associated "Renewable energy credits" (RECs) that are credits or certificates that represent the renewable attributes of electric power that may be sold separately from the actual energy. You may be entitled to the RECs associated with your share of the energy from the project. You should be aware, however, that if you sell your renewable energy credits, you are selling the renewable attribute and your usage of the generation from the project to offset your utility bill is no longer considered "renewable."
- By participating in this program, you are supporting renewable energy development but are not purchasing renewable energy. The energy generated by the project does not go directly to subscribers' homes, but instead is fed into the power grid.

4. Project Sponsor and Marketer (if applicable) Contact Information

In the event of any further questions on this project, you may reach out to the following:

Project Sponsor Information

Novel Energy Solutions L.L.C.
2303 Wycliff Street, Suite 300
St. Paul, MN 55114
CustomerService@NovelEnergy.biz

Phone number: **612-345-7188**

Project Marketer Information (if applicable)

Phone number:

Please note that the Project Sponsor, Novel Energy Solutions L.L.C., is not a public utility, and its activities are not subject to the same regulation and oversight by the Maine Public Utility Commission (MPUC) as a public utility. Please also note that any contract with Novel Energy Solutions L.L.C. will not replace your obligations as a customer of your utility and any fees paid to Novel Energy Solutions L.L.C. are separate from payments and obligations you have as customers of your utility.

If you have questions or want more information, see the renewable program information on the MPUC's website at <https://www.maine.gov/mpuc/electricity/renewables/>, MPUC Rule Chapter 313 (<http://www.maine.gov/sos/cec/rules/65/407/407c313.docx>) or call the MPUC at 1-800-452-4699.

I acknowledge and agree that I have received the above disclosures from Novel Energy Solutions L.L.C.

Signature: _____

Printed Name: _____

Date: _____



Here are the key terms of your Novel Energy Subscription Agreement

- Locked Discount Rate & Savings** – Guaranteed 15% savings on the electricity that you purchase [section 10]
- Guaranteed Not to Lose Money** – Never pay more than what the utility charges for power [subject to Section 1.1]
- Friendly Agreement Terms** – If you lose eligibility, no termination fee with 30 days of notice [section 6.2]
- Ability to Transfer Agreement** - Ability to freely transfer agreement [section 21.2]
- Easy Payments** – Automatically make payments with electronic funds transfer, check **or** credit card [see section 14]

The Novel Energy Solutions Promise

- Free to join, no hidden fees & guaranteed not to lose money
- Simple sign-up process – only 10 minutes to lock in guaranteed savings
- You will always receive your solar credits before making your subscription payment
- No interruption to how you receive the electricity at your home
- Access to a savings portal to review monthly and annual solar savings

TERMS AND CONDITIONS

This Solar Garden Subscription Agreement is entered into on _____, by and between the Customer, _____ (the "Customer") and Novel Energy Solutions L.L.C., a Minnesota limited liability company. Customer hereby agrees to subscribe to a community solar garden ("CSG") pursuant to the terms of Maine's net energy billing – kWh credit program.

By signing below, you hereby (i) agree that you consent to the terms of the attached Maine Commercial and Institutional Net Energy Billing – kWh Credit Agreement and Terms and Conditions (the "Agreement"), (ii) agree to subscribe to an amount equal to 80% of your annual electricity usage, such amount may be increased at any time during the term hereof in accordance with Section 7, (iii) acknowledge that you have reviewed and understand the Agreement, and (iii) acknowledge and agree that your participation in the program and eligibility to receive any services under this agreement are expressly subject to you providing the necessary information and meeting the eligibility requirements detailed in the Agreement.

ACCEPTED AND AGREED:
CLIENT:

Signature:
Printed Name:
Date:

NOVEL ENERGY SOLUTIONS L.L.C.

By: *Skylar Werde*
Name: Skylar Werde
Date:

**Maine kWh Credit
Net Energy Billing – Terms and Conditions**

Subscriber Information

This Maine Net Energy Billing – kWh Credit Agreement (the “Agreement”) is entered into on _____.

Customer agrees to purchase from Novel Energy Solutions L.L.C. (the “**Provider**”) a “shared financial interest” in a solar photovoltaic electric generating facility (a “**Community Solar Garden**” or “**CSG**”) and to receive net energy billing credits pursuant to Maine’s net energy billing – kWh credit program established by Title 35-A, Maine Revised Statutes Section 3209-A and Chapter 313 of the Maine Public Utilities Commission’s Rules (the “**Program**”), all on the terms and conditions described in this Agreement, and in accordance with Provider’s Maine kWh Credit Net Energy Billing – Terms and Conditions as provided to the Customer and incorporated into this Agreement by reference.

Customer wishes to purchase a financial interest in, and Provider will initially reserve the following amount, in the CSG (the “**Reserved Capacity**”) in an amount equal to eighty percent (80%) of Customer’s annual electricity usage for the immediately preceding 12-month period (measured from date of signature), for use in the Program with respect to Customer’s account or accounts designated below (the “**Account(s)**”).

Customer’s transmission and distribution utility, Versant Power (“**Versant Maine Public District**”), will provide a kWh credit on your monthly electricity bill based on your share of the output of the CSG. The amount and value of these kWh credits will change with variations in electricity rates and project output.

Customer agrees to pay Provider the **Subscription Rate**, which is defined as the difference between the BCR and Discount Rate. The **Discount Rate** shall be equal to fifteen percent (15%) off the applicable kWh Credit Rate.

Provider will invoice Customer monthly for the production allocated to the Account(s) since the previous invoice date. Customer agrees to pay monthly invoices via an ‘automatic funds transfer’, check, or credit card. The first invoice will be issued two months after the CSG’s Commercial Operation Date. The Subscription Payment for each period will be calculated by multiplying the total CSG production by the Percentage Allocation and the Subscription Rate.

Customer understands and agrees that Provider does not and cannot guarantee the amount or value of bill credits that Customer will receive, both of which may vary throughout the term of this Agreement. While Provider does not guarantee the amount or value of bill credits, Customer will save money to the extent that CSG project output is positive because the Subscription Rate that Customer pays for bill credits is fifteen percent (15%) less than the kWh Credit that determines the value of bill credits.

Customer acknowledges receipt of Novel’s Maine kWh Credit Net Energy Billing – Terms and Conditions and agrees to their incorporation into the terms of this Agreement.

The Parties agree to receive notice at the Customer and Provider points of contact noted below:

**Maine kWh Credit
Net Energy Billing – Terms and Conditions**

<u>Customer</u>	<u>Service Address</u>	<u>Provider</u>
Name: Address: Email: Phone: Referred By:	Address: Account Number: Meter Number:	Novel Energy Solutions L.L.C. 2303 Wycliff Street, Suite 300 St. Paul, MN 55114 CustomerService@NovelEnergy.biz Main Phoneline: 612-345-7188 Toll Free Phoneline: 1-833-602-2201

Maine Net Energy Billing – kWh Credit Terms and Conditions

1. **Services:** Subject to the terms hereof, Novel Energy Solutions L.L.C. (“NES”), agrees to provide the Customer (each a “Party” and together the “Parties”) with a shared financial interest in a solar photovoltaic electric generating facility (a “Community Solar Garden” or “CSG”) pursuant to Maine’s net energy billing – kWh credit program established by Title 35-A, Maine Revised Statutes Section 3209-A and Chapter 313 of the Maine Public Utilities Commission’s Rules (the “Program”) as specified in the Maine Net Energy Billing – kWh Credit Agreement provided to the Customer to which these terms and conditions are attached (collectively, the “Agreement”).
 - 1.1. **Guarantee:** This agreement guarantees that the Customer will not lose money with this subscription, provided that Customer complies with payment terms and termination provisions.
2. **Term:** The term of this Agreement shall commence on the date upon which the applicable CSG is authorized by Customer’s Versant Maine Public District to generate and deliver electrical energy to the transmission system (the “Commercial Operation Date” or “COD”); and shall terminate on the date which is twenty (20) years thereafter.
3. **Effective Date:** The Effective Date of each Agreement shall be either the COD or the date of execution of the Agreement, whichever date occurs later.
4. **System Production Risk:** The amount of kWh credits you receive will vary based on the amount of energy produced by your project in any given month. Monthly Subscription Payments are based on the actual CSG production allocated to the Customer’s Account(s) since the previous invoice date which ensures the Customer only pays for bill credits received in its Account(s). The Subscription Rate is a fixed discount to the Bill Credit Rate to provide a guaranteed savings for the Customer on all energy produced by the CSG relative to the value of a bill credit.
5. **Onsite Electric Usage Guarantee:** NES guarantees that in no way will entering into this contract change or interfere with the Customer’s existing electric infrastructure. The Customer will remain a customer of Versant Maine Public District and will be responsible for any charges on Versant Maine Public District invoice not offset by the net energy billing credits.
6. **Termination:** Customer may terminate this Agreement upon the occurrence of any of the following:
 - 6.1. **Termination Option upon 60 Days’ Notice:** If at anytime the Customer wishes to terminate this Agreement, Customer may do so without penalty by giving Provider sixty (60) days’ written notice. Upon giving sixty (60) days’ written notice, Customer may leave at the earlier of (a) Provider finding a replacement subscriber or (b) sixty (60) days after giving notice.
 - 6.2. **Ceasing to be an Eligible Customer:** If at any time the Customer moves or relocates outside the utility service area that is eligible to subscribe to the CSG and is no longer eligible to subscribe to the CSG, the customer may leave with a termination fee equal to the most recent three months of billed CSG subscription payments. This will be waived if Subscriber gives at least thirty (30) days notice prior to termination.
- 6.3. **No Fee Termination:** Customer may terminate this Agreement without a fee only under the following circumstances (in addition to 6.1 and 6.2):
 - 6.3.1. In the event the COD is not achieved within twenty four (24) months after the date of execution of this Agreement, either Party may terminate this Agreement, without liability, by providing the other Party with a written notice of termination.
 - 6.3.2. In the event NES breaches, fails to perform, or fails to comply with any representation, warranty, obligation, covenant or agreement described in this Agreement and such failure continues for a period of forty five (45) days after written notice thereof.
 - 6.3.3. Customer may terminate this Agreement within three business days of Customer’s signature of this Agreement by completing the termination notice attached hereto as Exhibit A and returning it to NES in accordance with the instructions found on Exhibit A.
7. **Reserved Capacity:** The Reserved Capacity is defined as the kilowatts (kW) NES will reserve for Customer in one or more community solar gardens (CSGs). The Reserved Capacity is an amount equal to eighty percent (80%) to one hundred percent (100%) of the Customer’s annual electricity usage for the immediately preceding 12-month period. This is estimated by evaluating the Customer’s historical energy usage. As such, Customer authorizes NES to pull Customer’s historical energy usage. Provider may, in its sole discretion increase or decrease the Reserved Capacity at any time, without notice, provided that at no time shall the Reserved Capacity ever fall below eighty percent (80%) of the Customer’s annual electricity usage for the immediately preceding 12-month period.
8. **Percentage Allocation:** This is defined as the maximum amount of the Reserved Capacity that is eligible for subscription. This is calculated by dividing the Reserved Capacity by the CSG’s total annual kilowatt hour production as determined by Xcel Energy and independent testing.
9. **Subscription Amount:** The Subscription Amount is defined as the kilowatts (KW) the Customer will be subscribed to in each community solar garden (CSG). This is calculated by multiplying the Percentage Allocation by the CSG’s total size in kilowatts alternating current (KW AC) as determined by NES.
10. **Discount Rate:** The Discount Rate shall be equal to fifteen percent (15%) of the applicable Bill Credit Rate.

- 11. Bill Credit Rate:** The value of a bill credit (“Bill Credit Rate” or “BCR”) will change from time to time with variations in electricity rates. Any changes to the BCR do not impact the Discount Rate.
- 11.1.** The BCR is credited to the Customer’s utility bill based upon the production of the CSG(s) to which the Customer is subscribed. The Bill Credit amount shall be calculated by Versant Maine Public District by multiplying the BCR by the kilowatt hours (kWhs) produced by the CSG each billing period and by the CSG Percentage Allocation of corresponding Customer.
- 12. Bill Credit Exceptions:** If the value of Bill Credits exceeds the amount owed on Customer’s Versant Maine Public District bill in any billing period, the excess shall be governed by the Customer’s utility contract with Versant Maine Public District, or applicable law.
- 13. Subscription Rate:** The Subscription Rate at any given time shall be determined by subtracting the applicable Discount Rate from the applicable BCR at that time.
- 14. Subscription Payment:** Beginning with the second calendar month following the Commercial Operation Date, NES shall invoice Customer for the Monthly Subscription Payment for the bill credits posted to Customer’s account since the prior invoice date. Customer shall make all payments through either an “automatic transfer of funds,” check, or a credit card) prior to the invoice due date. If Customer elects to pay with credit card, Customer agrees and acknowledges that they will lose 3% of any applied discounts. For clarity, no payments shall be due to NES until 60 days following the CSG’s Commercial Operation Date.
- 15. Monthly Subscription Payment:** The Monthly Subscription payment is calculated by multiplying the total CSG production allocated to Customer’s Account(s) since the prior invoice date by the Subscription Rate.
- 16. Outstanding Balances/Interest:** Any amounts not paid prior to the invoice due date will accrue interest at a rate of eight percent (8%) per annum (and if less than eight percent (8%) per annum, the maximum rate permitted by law) from the invoice due date until NES receives payment.
- 17. Outages:** NES shall not invoice Customer during CSG outages lasting longer than twenty (20) consecutive days. NES shall provide written notice to Customer when it becomes aware that the corresponding CSG is out of service for longer than five (5) consecutive days, which notice shall include an estimate of how long the outage will last and the estimated loss of electricity production.
- 18. Subscriber Eligibility Requirements:** As a condition precedent to entering into this Agreement, Customer must meet all applicable subscriber eligibility criteria as provided in Title 35-A, Maine Revised Statutes, section 3209- and Program regulations (the “Subscriber Eligibility Criteria”). Customer also gives NES permission and authority to pull residential FICO score credit checks via a soft credit check inquiry to assist in determining if Customer meets eligibility criteria. Should Customer no longer qualify under the Subscriber Eligibility Criteria, this Agreement may be subject to termination by NES, Versant Maine Public District, or a governmental authority having jurisdiction over the Program.
- 19. Annual Reports:** In the first March which is at least twelve (12) full months following the Effective Date, and each March thereafter until the expiration or earlier termination of this Agreement, NES shall provide Customer an annual report describing the annual energy production of the Project for the prior calendar year.
- 20. Environmental Attributes, Tax Credits, etc.** Customer’s purchase of the Subscription Amount will not include benefits or derivatives of Renewable Energy Credits (“RECs”) or green tags, carbon offset credits, rebates, unsubscribed electrical energy, tax credits, tax or environmental attributes associated with owning or operating the Project, or any other attributes of owning the Project (collectively “Environmental Attributes”). Customer acknowledges and agrees that all RECs and Environmental Attributes shall be retained by NES for use or disposition by NES in its sole discretion. All unsubscribed electrical energy generated by the Project shall be treated as unallocated. In addition, Customer agrees to reasonably cooperate with NES so that NES may claim any Environmental Attributes from the Project.
- 21. Transfer and/or Assignments:** No Party may assign or transfer its interests in this Agreement except as follows:
- 21.1. Customer Assignment or Transfer:** Customer may only assign or transfer this Agreement with NES’s prior written approval, which approval is in NES’s sole and absolute discretion, and Customer’s payment to NES of all amounts due and owing to NES after reconciliation of the Monthly Subscription Payments for the period prior to the effective date of the assignment or transfer. Upon the execution of Customer’s transfer request, neither NES nor Versant Maine Public District shall have any liability to Customer or be required to refund Customer any money under this Agreement. In the event the Customer transfers a portion of its subscription, the transfer fee shall be prorated. Customer shall not profit from, or receive any payment as a result of, any assignment or transfer of this Agreement.
- 21.2. Customer New Account(s) or Service Address(es) within Versant Maine Public District Service Territory:** The Parties agree this Agreement shall remain in full force and effect and automatically transfer without any fee to Customer’s new Account(s) in the event Customer’s Accounts or Service Address(es) change, provided Customer remains a customer of the same Versant Maine Public District service territory and remains eligible to participate in the corresponding CSG under the Program requirements and Customer continues to satisfy the Subscriber Eligibility Criteria.

21.3. NES' Assignment, Transfer, or Reallocation: NES may assign or transfer this Agreement to any affiliate, financial institution, or entity without providing Customer prior notice and without obtaining Customer's prior consent, and upon any such assignment or transfer, NES shall be released from all future obligations under this Agreement. NES may transfer or allocate this Agreement and/or Subscription Amount to multiple CSG's and upon such transfer or reallocation will provide Customer updated disclosure information pursuant to the Agreement. Any assignment, transfer or reallocation shall not alter the Customer Discount Rate, contract length, termination provisions, billing mechanics, customer transfer options, eliminate arbitration as a dispute mechanism, or any key default provision.

22. Account and Service Address Registration: Per Program rules, Customer consent is required to register Customer's Account(s) for monthly bill credit payments. Customer consents to NES's registration of the Account(s) with respect to one or more CSGs. By entering into this Agreement, the Customer authorizes NES to request utility account information regarding the Customer from Versant Maine Public District, including, but not limited to, the Customer's historical electricity usage, cost, and billing information. NES is authorized to retain this information for the duration of this Agreement and 12 months thereafter.

23. Default & Remedies:

23.1. Events of Default:

23.1.1.Events of Default. The following shall constitute an "Event of Default":

- 23.1.1.1.A** Party fails to make any payment due under this Agreement and such failure continues for a period of forty-five (45) days;
- 23.1.1.2.A** Party breaches, fails to perform, or fails to comply with any representation, warranty, obligation, covenant or agreement described in this Agreement and such failure continues for a period of forty-five (45) days after written notice thereof by the other Party;
- 23.1.1.3.A** Party has provided false or misleading financial or other information to enter into this Agreement;
- 23.1.1.4.**Customer assigns, transfers, encumbers, or sells this Agreement or any part of its Subscription Amount or Bill Credits in violation of Transfers and/or Assigns section; or
- 23.1.1.5.**Customer makes an assignment for the benefit of creditors, admits in writing its insolvency, or is subject to a petition for dissolution or reorganization, voluntary or involuntary, under the U.S. Bankruptcy Code.

23.2. Remedies: Upon the occurrence of an Event of Default, NES may take any rights and/or remedies available to it at law or in equity. All rights, powers, and remedies provided under this Agreement are cumulative and not exclusive of any rights, powers, or remedies provided by

applicable law. NES may terminate the agreement and replace the defaulting Customer and reassign its Subscription Amount to another customer, which will not waive payments owed or default fees.

23.3. Attorney's Fees: If any legal action or other proceeding is brought for the enforcement of this Agreement, or because of an alleged dispute, breach, default, or misrepresentation in connection with any of the provisions of this Agreement, the prevailing party or parties shall be entitled to recover reasonable attorney's fees and all other costs incurred in that action or proceeding, in addition to any other relief to which it may be entitled.

24. Limitation of Liability, Arbitration, Indemnification

24.1. Limitation of Liability: Except as provided in the Early Termination and Transfer and/or Assigns sections with respect to Customer's liability upon termination or transfer of the Agreement, no Party shall be liable to the other Party for any indirect, special, punitive, exemplary, incidental, or consequential damages, whether arising in contract, tort, under statute, or in equity, and each Party hereby waives its rights to any such damages. To the maximum extent permitted by law, NES' liability arising under or in connection with this agreement cannot exceed the total overpayments made to NES by Customer for electricity produced to date.

24.2. NO WARRANTY: EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT, NES MAKES NO WARRANTY OR REPRESENTATION, EITHER EXPRESS OR IMPLIED, REGARDING THE PROJECT OR ITS OBLIGATIONS HEREUNDER. NES DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, NES DOES NOT WARRANT OR GUARANTEE THE AMOUNT OF ELECTRICITY PRODUCED BY CSG OR CUSTOMER'S PERCENTAGE ALLOCATION.

24.3. Arbitration: Any dispute, disagreement, or claim between Customer and NES arising out of or in connection with this Agreement shall be submitted to final and binding arbitration, in accordance with the Consumer Arbitration Rules of the American Arbitration Association. This Agreement to arbitrate is governed by the Federal Arbitration Act. This arbitration clause replaces the right to participate in a class action or similar proceeding. Notwithstanding any provision to the contrary, any dispute, disagreement, or claim may be submitted by either Party at any time to the Maine Public Utilities Commission by visiting their website at <https://www.maine.gov/mpuc/electricity/renewables/>, or by calling 1 (800) 452-4699. **EACH OF THE PARTIES, BY SIGNING THIS AGREEMENT, HEREBY WAIVES THE RIGHT TO A JURY TRIAL. IN ADDITION, EACH PARTY AGREES THAT IT MAY ONLY BRING CLAIMS AGAINST THE OTHER PARTY IN ITS INDIVIDUAL CAPACITY AND NOT AS A**

PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING.

24.4. Indemnification: To the maximum extent permitted by law, each Party agrees to indemnify, protect, defend, and hold harmless the other Party and its successors and assigns, and their employees, officers, directors, and agents, from any and all damages, losses, claims, costs, or expenses (including reasonable attorneys' fees) or any liability resulting from any action or suit by any third party, of any kind resulting from the failure of such Party to comply with any of the terms or conditions of this Agreement applicable to such Party.

25.4.1.1. upon receipt, when delivered personally;
25.4.1.2. upon receipt, when sent by email (provided confirmation of transmission is mechanically or electronically generated and kept on file by the sending party); or
25.4.1.3. on the second day after mailing if mailed to the parties to whom notice is to be given, by first class mail, postage prepaid, and properly addressed to the Provider address noted within the Subscriber Agreement page.
25.4.2. Any Party may change the address for purposes of this Section by giving the other written notice of the new address in the manner set forth above.

25. Miscellaneous:

25.1. Force Majeure: Except as specifically provided in this Agreement, if by reason of Force Majeure, NES is unable to carry out, either in whole or in part, any of its obligations described in this Agreement, NES shall not be deemed to be in default during the continuation of such inability, provided that, within a reasonable time after the occurrence of the Force Majeure event, NES gives Customer notice describing the particulars of the occurrence and the anticipated period of delay, and uses reasonable efforts to remedy the cause(s) preventing it from carrying out its obligations. "Force Majeure" as used in this Agreement means any event or circumstances beyond the reasonable control of NES not resulting from NES's negligence.

25.5. Entire Agreement: This Agreement and all documents referenced herein contain the entire agreement between Parties with respect to the subject matter hereof and supersede all other understandings or agreements between the Parties relating to the subject matter hereof.

25.2. Waiver: Any delay or failure of a Party to enforce any of the provisions of this Agreement, or to require performance by the other Party of any of the provisions of this Agreement, shall not be construed to
25.2.1. be a waiver of such provisions or a Party's right to enforce that provision; or
25.2.2. affect the validity of this Agreement.

25.6. Binding Effect: This Agreement is binding upon the Parties and their successors and permitted assigns.

25.3. Severability: If any portion of this Agreement is determined to be invalid or unenforceable in any respect under applicable law, the remainder of this Agreement shall not be affected thereby, and each term, covenant, or condition of the Agreement will be valid and enforceable to the fullest extent permitted by applicable law, unless such invalidity or unenforceability frustrates or negates an essential purpose of this Agreement.

25.7. Survival: The provisions of Limitation of Liability, Arbitration, Indemnification section of this Agreement shall survive the expiration or earlier termination of this Agreement.

25.4. Notices:
25.4.1. All notices, requests, demands and other communications under this Agreement shall be in writing and shall be deemed delivered:

25.8. Governing Law: The Agreement is made in the state of Maine and will be governed by Maine law, without regard to principles of conflicts of law, together with any applicable federal law.

25.9. Counterparts: This Agreement may be executed and delivered in identical counterparts by exchange of electronic copies showing the signatures of the Parties, which shall constitute originally signed copies of the same Agreement requiring no further execution. Each counterpart, when assembled, will be a complete original and fully effective instrument. Any acceptance of this Agreement by affirmation through a DocuSign Electronic Signature, or similar system, shall be deemed a binding acceptance of this Agreement and shall be valid as a signature.

25.10. Headings: The section headings contained in this Agreement are for reference purposes only and shall not affect the meaning or interpretation of this Agreement.

EXHIBIT A

Notice of Cancellation

Date of Transaction: _____

You may CANCEL this transaction, without any penalty or obligation, within THREE BUSINESS DAYS from the date of transaction (i.e., the date on which you signed the Agreement). If you cancel, any property traded in, any payments made by you under the contract or sale and any negotiable instrument executed by you will be returned within TEN DAYS following receipt by the seller, Novel Energy Solutions L.L.C. ("Seller"), of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the Seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Seller's expense and risk. If you do make the goods available to the Seller and the Seller does not pick them up within 20 days of the date of your notice of cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the contract.

To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice, or any other written notice, or send a written notice to Novel Energy Solutions L.L.C., 2303 Wycliff Street, Suite 300, St. Paul, MN 55114 NOT LATER THAN MIDNIGHT of the date that is THREE BUSINESS DAYS from the date you signed the Agreement.

I, _____, HEREBY CANCEL THIS TRANSACTION on _____.

Customer's Utility Account Number:

Customer's Signature:
